



NEWCOMER INFORMATION

TOPICS LISTED ALPHABETICALLY

ANIMALS & PETS

- Animal Services Division, Department of Police
<http://www6.montgomerycountymd.gov/poltml.asp?url=/content/pol/districts/MSB/animal/index.asp> General questions or to file a complaint: 240-773-5960
- Humane Society, Montgomery County <http://www.mchumane.org> / Animal Shelter: 240-773-5960
- Pet Licensing: 240-773-5946
<http://www6.montgomerycountymd.gov/poltml.asp?url=/content/pol/districts/MSB/animal/rabies.asp>
- Gaithersburg City Animal Control: 301-258-6343 (after hours: 240-773-5900)
- Rockville City Animal Control: 301-314-8930
- Wildlife Nuisance Problems - birds in attic, groundhogs under porches: 1-877-463-6497

BUSINESS

- Chambers of Commerce:
 - Bethesda – Chevy Chase: <http://www.bccchamber.org/>
 - Gaithersburg / Germantown: <http://ggchamber.org/>
 - Rockville: <http://rockvillechamber.org/>
 - Silver Spring: <http://www.silverspringchamber.com/>
 - Montgomery County:
<http://www.montgomerycountymd.gov/bustmpl.asp?url=/content/business/coc.asp>

CABLE TELEVISION PROVIDERS

- Comcast, RCN and Verizon are the providers of cable television services (including high speed internet) in the county. You can choose depending on where you live in the county.
 - Comcast → 1-800-COMCAST (1-800-266-2278)
 - RCN → 1-800-RING-RCN (1-800-746-4726)
 - Verizon → 888-553-1555
- **County Cable Montgomery** → 240-777-3668
The local cable channel for live traffic reports, local government news and public affairs programming. Live County Council sessions and press conferences of the County Executive. Accurate information on road conditions, power outages, water main breaks, school closings, bus and rail delays and program cancellations during times of emergency. Produced by Montgomery County Government. County Cable is on channel 6 for Comcast and RCN subscribers; channel 30 for Verizon FiOS customers.
- **County Cable Office** → 311 (240-777-0311 if calling from outside the county)
The Office of Cable Communications (Cable Office) is part of the Department of Technology Services. The office administers cable television franchise agreements for the County and participating municipalities, and resolves cable television related issues; County government staff contacts, complaint resolution process, rates and programming, PEG



NEWCOMER INFORMATION

(Public, Education, Government) channels, telecommunication towers, FAQs about free residential connections.

COMMUNITY CABLE PROGRAMMING - OTHER

PEG Network (Public, Education & Government) is a collaborative network of local access channel operators

PUBLIC INFORMATION

- Access Montgomery (Montgomery Community Television): <https://www.montgomerycountymd.gov/open/access.html> or 301-424-1730
- Community Calendars – www.bccchamber.org, www.bethesdanow.com, www.bethesdapatch.com

EDUCATION

- University of Maryland: <http://www.umd.edu>
 - UMUC-TV - Univ. of MD, Univ. College: 301-985-7920
 - UMTV - University of MD Channel: 301-405-3610
- Montgomery College: <http://cms.montgomerycollege.edu/edu/> or 240-567-5000
- Montgomery County Public Schools: <http://www.montgomeryschoolsmd.org/> or 301-279-3141

GOVERNMENT INFORMATION

- County Cable Montgomery (County Government) → 240-777-3668
- Montgomery Municipal Channel → 301-942-6276
- The Rockville Channel → 240-314-5000
- Takoma Park Television → 301-891-7100

GET INVOLVED

- Serve on Boards, Committees and Commissions → 240-777-2528
- Participate in County Council issues → 240-777-7900
TTY (for the hearing impaired) → 240-777-7914
- Volunteer Opportunities in the community → 240-777-2600

IMMIGRANT AND MINORITY POPULATION RESOURCES

- Gilchrist Center for Cultural Diversity → 240-777-4940

IMPORTANT PHONE NUMBERS

http://www.bccchamber.org/BCC-Community/Important_Numbers.aspx

- County Government Information and Service Requests → 311
When calling from outside of Montgomery County → 240-777-0311
TTY (for the hearing impaired) → 240-773-3556
- Police & Fire Emergency → 911



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- Fire Non-Emergency → 240-777-0744
- Police Non-Emergency → 301-279-8000

MAPS & GUIDES – SIGHTSEEING / TOURISM / LOCAL INTEREST

- Montgomery County Conference and Visitors Bureau of Montgomery County:
 - 240-777-2060 or 1-877-789-6904 <http://www.visitmontgomery.com/>
 - <http://www.visitmontgomery.com/plan-visit/maps-guides/>
- Visitor's Guide:
<http://content.yudu.com/Library/A1xug9/MontgomeryCountyVisi/resources/index.htm>
- Montgomery County Historical Society → 301-340-2825

MASS TRANSIT

- **Metro** - Safe, clean, reliable bus and rail transit service to Washington, DC and the neighboring Maryland and Virginia communities. → 202-637-7000, TTY 202-638-3780
 - <http://www.wmata.com/>
- **Ride On** – The Montgomery County Bus System. For information → 311 (Outside Montgomery County, 240-777-0311), TTY: 240-773-3556.
- **Transit Services for Persons with Disabilities** – The application process and determination of eligibility is handled by WMATA for the regional system. For more information, please contact the Regional Metro Access Office → 202-562-5360, TTY 202-588-7835.

NEWSPAPERS

- **Daily**
 - Baltimore Sun → 410-332-6000
 - Washington Examiner → 202-903-2000
 - Washington Post → 202-334-6100 (local) or 1-800-477-4679
 - Washington Times → 202-636-3000
- **Weekly/Bi-Weekly**
 - Gazette → 301-670-2565
- **Free**
 - <http://www.washingtoncitypaper.com/>
 - Can be picked up

Ethnic News Media

- **African American News Media**
 - Montgomery Times (irregular) → 301-654-2101
 - Metro Herald (weekly) → 703-548-8891
 - Afro-American Newspaper (weekly) → 202-332-0080
 - WHUR (Howard University 96.3 FM) → 202-806-3500



NEWCOMER INFORMATION

- **Asian News Media**
 - The Asian Fortune → 703-753-8295
 - China Times Weekly → 202-662-7570
 - Washington China Post → 301-309-1481
 - The Korean Times → 703-941-8001
 - Little Saigon News → 301-871-2328
 - World Today Television → 301-738-8777
- **Hispanic News Media**
 - El Pregonero Newspaper → 202-281-2440
 - El Tiempo Latino Newspaper → 703-527-7860
 - Radio America 1540 AM → 301-942-3500

RADIO (NEWS/TALK)

- WAMU: 88.5 FM → 202-885-1200
- WMAL: 630 AM → 202-686-3100
- WOL: 1450 AM → 301-306-1111
- WTOP: 1500 AM 103.5 FM → 202-895-5000
- WRC: 1260 AM 107.7 FM → 703-807-2266

SCHOOLS

- Montgomery County Public Schools (English and Español) → 301-309-MCPS (6277)
 - To enroll a student, call the school in your area. If you are unsure in which school to enroll, call the Boundaries Office at → 240-314-4710.
 - If you are enrolling a child for the first time, bring the child's birth certificate, immunization records, Social Security number and proof of county residency.
 - Students who have attended elsewhere should bring the latest report card from their previous school.
- Montgomery County Board of Education
 - The elected educational policy-making body in the county. → 301-279-3617
- Montgomery College -- Germantown, Rockville and Takoma Park Campuses Admissions & Registration → 240-567-5000
 - Germantown → 240-567-7000
 - Rockville → 240-567-5000
 - Takoma Park/Silver Spring → 240-567-1300
- Johns Hopkins (The Montgomery County Center) → 301-294-7000
- University of Maryland at Shady Grove → 301-738-6000

SENIORS

- Montgomery County Transportation Options for Older Adults
http://www.montgomerycountymd.gov/senior/Resources/Files/SeniorTransportation_2013.pdf
- Senior Metro SmarTrip Card - www.wmata.com/fares/smartrip/senior.cfm



NEWCOMER INFORMATION

TAGS, TITLE, REGISTRATION & DRIVER'S LICENSE

- Motor Vehicle Information (Maryland Motor Vehicle Administration) To speak to a live operator, from 8:00 a.m. to 5:00 p.m., weekdays → 1-800-950-1MVA (1-800-950-1682)
- MVA out of state phone number is → 301-729-4550
- Customer assistance for the hearing impaired → 1-800-492-4575
- Vehicle Emissions Inspection Program → 1-800-638-8347

TAXES

- Assessments & Taxation State of Maryland → 888-246-5941
- Property Assessments Information → 240-314-4510 (Commercial 240-301-4530)
- Real & Personal Property Taxes in Montgomery County → 240-777-8950

UTILITIES

You may obtain a complete list of utility companies from the Maryland Public Service Commission's utility listing.

- **Electricity**
 - Allegheny Power → customer service: 1-800-allegheny (1-800-255-3443)
 - PEPCO → customer service: 202-833-7500 General Information: 202-872-2000
 - Baltimore Gas and Electric → customer Service: 410-685-0123
 - You now have the option of selecting your electricity supplier. Additional information:
 - Maryland Public Service Commission / www.psc.state.md.us
 - Maryland Office of the People's Counsel
410-767-8150 or toll-free 1-800-207-4055 / Fax 410-333-3616
www.opc.state.md.us for information on comparison shopping for electricity suppliers
- **Gas**
 - Washington Gas → customer service: 703-750-1000 or toll-free 1-800-752-7520
 - You now have the option of buying natural gas from natural gas suppliers.
- **Water and Sewer Service**
 - Washington Suburban Sanitary Commission
(Customer Information Unit) → 301-206-9772 or 1-800-828-6439

VOTING

- Voter Registration/Information → 240-777-8500
- 24-hour Recording → 240-777-8683