



# POWERING THROUGH THE YEAR

Fall is upon us, and we're continuing to elevate the hotel's guest experience. Rooms are completed and there is more to come!



# HOT OFF THE PRESS

Greetings from North Bethesda!

As the summer comes to an end, we are able to open up and let everyone know about the great progress we have made transforming our guest rooms. Our guests have been clear about what they want in our guest rooms...to say 'we heard you' would be an understatement!

We began transforming our rooms in late June on an aggressive timeline. This week, the last 'original' room will be rented and every guest staying with us will experience the best of Marriott Hotels Redesigned Guest Room.

We have placed a letter in every new room to invite the first guest to offer feedback and the comments are incredible! Guests enjoy the new 55" HDTV's, the luxury bath experience, the clean lines and brilliant lighting. One guest even said "there are enough USB ports in the room to power a small office!" (we have 10 per room).

The moments we have enjoyed the most belong to our hosts and their leaders. Each day we are inspired to see our team rally behind getting new rooms ready and standing proudly to welcome new guests. I am so grateful for the work they have done and will continue to do. Our team is our foundation here at the Bethesda North Marriott, and they are rock-solid.

I am so very proud of what we have accomplished. I am also proud to be part of this team. Together we will do great things. My gratitude is endless. I am confident we will finish the year strong and win in 2019!

**Bob Daley**, General Manager

