



YOUR WORLD AWAITS. LET'S GO.

162 Middle Street • Pawtucket, RI • 02860
Phone: 1-800-852-5655 • Fax: 1-888-722-7307
Email: groupsales@GoCollette.com

Thursday, February 14, 2019

CONFIDENTIAL Group Reservation Confirmation Letter

Thank you for choosing Collette. We sincerely appreciate your business.

Tour: Tropical Costa Rica Departing: Saturday, February 1, 2020

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

The Greater Bethesda Chamber of Commerce
7910 Woodmont Ave Ste 1204
Bethesda, MD 20814-3060
Attn: Courtney Delucia
Phone: (301) 652-4900

Group Reservation Number 949384
Business Development Manager E7 - Jerard Welch
Currency Code USD

Deposit Amount A deposit of \$500 per person is due upon reservation.
Final Payment Due Dec 03, 2019
Departure Gateway Washington Dulles Intl
Number of Seats Held 16
Seat Reduction Date Aug 01, 2019

Base per person Rates: Double \$2,999; Single \$3,499; Triple \$2,969 * (see terms)
(Base Rates include the following components. Items with double asterisk (**)) are not included in the above rates)
(Rates and components are based on a group of 10 or more, unless otherwise noted)

Table with 5 columns: Start Date, End Date, Item, Price, Commission %. Rows include offer details, package rates, and supplemental charges.

Commission payable to The Greater Bethesda Chamber of Commerce

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. (See registration form for consent.)

Collette's Flagship: Collette's tours open the door to a world of amazing destinations. Marvel at must-see sights, sample regional cuisine, stay in centrally located hotels and connect with new and captivating cultures. These itineraries offer an inspiring and easy way to experience the world, where an expert guide takes care of all the details.

Initial _____

COMPLIMENTARIES

Land: 1 complimentary is earned with every 7 full paying passengers (8th is complimentary). Air: 1 complimentary is earned with every 7 full paying passengers (8th is complimentary). Land complimentary is based on double occupancy rate; single supplements apply. Air complimentary will be earned on the collective total purchasing air and valued at the lowest air rate, regardless of gateways or upgraded elite airfare. Instant purchase/tariff non-commissionable air does not count towards complimentary tickets earned. Air taxes and other applicable taxes are not included. Frequent flyer miles are not available on complimentary air tickets. No complimentary discounts are given on other components. All complimentary discounts are based on full paying passengers and are subject to the same cancellation terms and conditions defined below. Cancellation waiver is highly recommended.

GROUP AIR CONFIRMATION

We have confirmed 16 air seats at \$900 per person for your group.

Names are due by Aug 01, 2019 and additional request after this date will be **subject to availability** at time of booking.

Please review and sign acceptance of schedule and terms. _____ Date: _____

TERMS

Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). Name changes are subject to penalties within this time period. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, not including pre or post stays.
- If Business class service has been purchased, it is for the international portion of the journey only.

Air Charges *

- ***Airfare:** For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies. **Deposits and Names**

- A per person deposit is due with passenger names
- Should your clients decide to purchase our trip cancellation waiver they must do so at time of booking
- Payment of a per person waiver fee guarantees a full refund of all payments (including deposit) except for the waiver fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names submitted to Collette must appear exactly as shown on passengers' passports.**
- Any name changes are subject to penalty.

Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non-commissionable.)
- Options purchased on tour are non-commissionable.
- Extension commission will match land commission
- 10% commission is paid on pre or post hotels.

Revision Fees

- A handling fee of \$25 per change will be assessed for any change or revision made to a reservation.
- A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees apply.
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.
- A voluntary change of departure within 90 days of original departure date will be treated as a cancellation and cancellation charges will apply.

Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement benefit of \$1,000 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

FORUM SELECTION AND CHOICE OF LAW:

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

If any information is not correct, please notify us within 24 hours.

This document contains confidential information and is intended only for the individual or organization named. If you are not the named addressee you should not disseminate, distribute or copy this document. Please notify the sender immediately if you have received this by mistake and delete if electronically received.

Please send payment to:
Collette
Attn: Accounts Receivable
162 Middle Street
Pawtucket RI, 02860
Fax: 1-401-727-9014

Initial _____

*The Greater Bethesda Chamber of Commerce
presents...*

Tropical Costa Rica

with Optional 3-Night Jungle Adventure Post Tour Extension

February 1 – 9, 2020



Book Now
& Save
\$100
Per Person

For more information contact
The Greater Bethesda Chamber of Commerce
(301) 652-4900
Courtney Delucia
cdelucia@greaterbethesdachamber.org
Monica Scisorek
mscisorek@greaterbethesdachamber.org



9 Days • 14 Meals: 8 Breakfasts, 6 Dinners

Book Now & Save \$100 Per Person:

Double \$2,999; **Double \$2,899***
 Single \$3,499; **Single \$3,399;**
 Triple \$2,969 **Triple \$2,869**

For bookings made after Aug 01, 2019 call for rates.

Included in Price: Round Trip Air from Washington Dulles Intl, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$315 per person

** All Rates are Per Person and are subject to change, based on air inclusive package from IAD*

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Collette Experiences

- Uncover the importance of conservation in Costa Rica during a visit to a tree nursery.
- Discover the charming town of Zarcero and its whimsical topiary garden.

Must-See Inclusions

- Enjoy the breathtaking scenery surrounding Arenal Volcano.
- Spot indigenous wildlife while on a Cano Negro riverboat cruise.
- Learn about Costa Rica's vegetation on a guided walk in the cloud forest.

Culinary Inclusions

- Discover the history of coffee in Costa Rica during your visit to a coffee plantation.

Highlights: San Jose, Coffee Plantation, Guanacaste, Monteverde Cloud Forest, Choice on Tour, Arenal Volcano, Lake Arenal Cruise, Cano Negro Refuge, Zarcero

Day 1: Saturday, February 1, 2020 San Jose, Costa Rica - Tour Begins

Explore lush forests and stunning waterfalls...exotic wildlife and endless coastlines. Your tour opens in the colorful capital city of San Jose, the perfect place to relax and soak up the sights as your adventure begins.

Day 2: Sunday, February 2, 2020 San Jose - Coffee Plantation - Guanacaste

Welcome to the Central Valley. Begin with a tour of a local coffee plantation highlighting the history and cultivation of this driver of the Costa Rican economy. This afternoon, arrive in breathtaking Guanacaste, known for its fine sandy beaches. Settle in for a relaxing 2-night stay at your resort

and take in the mesmerizing ocean views. (B, D)

Day 3: Monday, February 3, 2020 Guanacaste

Fun in the sun is in store today as you explore the nearby beaches, or simply relax by the pool and take advantage of your resort's lovely amenities. This afternoon, visit the delightful beach town of Samara, one of the top sunset spots in Costa Rica. Soak in the spectacular colors as the sun illuminates the natural landscape. (B, D)

Day 4: Tuesday, February 4, 2020 Guanacaste - Monteverde

It's off to the secluded Monteverde Cloud Forest, a place you have to see to



believe, where trees grow to heights of 100 feet! Set off on a nature walk through this spectacular ecosystem, where you're sure to encounter many incredible species of flora and fauna. Keep your eyes peeled and you may be lucky enough to spot the elusive quetzal! (B, D)

Day 5: Wednesday, February 5, 2020 Monteverde It's your choice! Explore one of the world's largest butterfly gardens and a dazzling gallery containing more than 100 beautiful hummingbirds. Then, join an expert for a leisurely paced "Hanging Bridges" walking tour to gain a different perspective of the cloud forest's lush ecosystem **-OR-** take an exhilarating ride on one of the longest canopy zip line tours in Costa Rica. If you would like to do both the hanging bridges and the zip line tour, you may purchase the second as an option on tour. This evening, take part in an expert-led discussion about the migratory birds that flock to Costa Rica. (B, D)

Day 6: Thursday, February 6, 2020 Monteverde - Lake Arenal Cruise - Arenal Uncover the importance of

conservation in Costa Rica during a visit to a tree nursery. Learn about indigenous trees and Monteverde's reforestation efforts. Cross beautiful mountainous landscapes to Arenal, where spectacular views of the famous volcano await your discovery. Enjoy a delightful cruise on Lake Arenal, Costa Rica's largest and most important lake. Later, check in for another 2-night stay at a lodge overlooking the majestic Arenal Volcano. Get to know the Costa Rican culture this evening. Taste your way through a cooking demonstration featuring local ingredients. End your evening dining on the recipes of Costa Rica as a guitarist serenades you. (B, D)

Day 7: Friday, February 7, 2020 Arenal - Cano Negro - Arenal What's next? A Cano Negro guided riverboat trip in a covered canoe known as a panga. These 20,000 acres are home to the largest viewable collection of indigenous wildlife in all of Costa Rica. Go in search of caimans, river otters, sloths, monkeys, river turtles, exotic birds and rare butterflies. Later, return to Arenal for the chance to relax during an optional spa visit. (B)



Day 8: Saturday, February 8, 2020

Arenal - Zarcero - San Jose Today, get a little whimsical as we journey to the charming town of Zarcero to explore its fanciful topiary garden. Continue to San Jose to see the treasures of the city on a panoramic tour. See the bustling Plaza de Cultura. This evening, bid farewell to paradise over a wonderful dinner with your fellow travelers. *(B, D)*

Day 9: Sunday, February 9, 2020 San Jose - Tour Ends Today you depart for home with fabulous memories of your Costa Rican adventure. *(B)*

Itinerary at a glance

Day 1	Doubletree Cariari Hotel, San Jose
Days 2, 3	Nambu Beachfront Bungalows, Guanacaste
Days 4, 5	El Establo, Monteverde
Days 6, 7	Mountain Paradise Hotel, Arenal
Day 8	Doubletree Cariari Hotel, San Jose

On some dates alternate hotels may be used.

Experience It! Monteverde Cloud Forest

Only four places in the world boast an ecosystem so unique that it produces a cloud forest, and Costa Rica is one of them. Situated high on a mountain, the Monteverde Cloud Forest is created by the forest's dry air combining with the humid, hot air of the rainforest. The result is a blanket of clouds that covers the forest, mimicking constant rainfall. This extremely wet environment has bred a diverse world of exotic flora and fauna. One of the cloud forest's most famous residents is the endangered, resplendent quetzal. This colorful bird sports a golden beak and a green-hooded head, tail feathers of gray, black, and white, and a vibrant scarlet breast. Highly elusive, quetzal sightings are rare, but absolutely unforgettable when attained.

For important reservation information visit <https://gateway.gocollette.com/link/949384>.

You can also find this information on your tour documents.

Please Note:

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity from date of return home. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

We want you to enjoy your tour with us; therefore, it is important that you know this tour is an adventure! You will view spectacular scenery while experiencing the culture and heritage of the region. We have selected small, comfortable hotels for their locations and they may be considered rustic.

Single accommodations are limited and are available on a first come, first served basis.

Most hotels/lodges utilized on this program consist of two floors with no elevators.

To complete your tour, we include roundtrip airport-to-hotel transfers when purchasing our

airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces, should be expected.

Please be advised many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

A deposit of \$500 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of July 25, 2019 are based upon availability. Final payment due by December 03, 2019. Deposits are refundable up until August 01, 2019.

CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

Please fill out and return

TOUR: Tropical Costa Rica
GROUP NAME: The Greater Bethesda Chamber of Commerce
DEPARTURE DATE: Feb 01, 2020
BOOKING NUMBER: 949384

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.
Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

PASSENGERS NAME: (Please submit a separate form for each passenger)
Salutation: _____ First: _____ (Mr., Mrs., Rev.)
Middle: _____ Last: _____
(Please print EXACTLY as it appears on Passport)Suffix: _____ (Jr., Sr.)
Nickname: _____

Option	Price Per Person (USD)
Natri Spa Treatment-Arenal Springs Canopy Adventure Please note: This adventure is NOT recommended for clients who have high blood pressure, back or heart problems or women who are pregnant. Clients should be in good physical condition to participate in this adventure.	180.00 75.00
Devas Spa Treatment- Mountain Paradise Hotel This option is available only to those guests who are staying at the Mountain Paradise Hotel.	160.00 75.00
Monteverde Hanging Bridges	75.00



TRAVEL DATE: 2/01/2020 TERRITORY: E7
RES#: 949384

Tropical Costa Rica

For Reservations Contact: Courtney Delucia • cdelucia@greaterbethesdachamber.org

Monica Scisorek • mscisorek@greaterbethesdachamber.org (301) 652-4900

The Greater Bethesda Chamber of Commerce, 7910 Woodmont Ave Ste 1204, Bethesda, MD 20814-3060

A deposit of \$500 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of July 25, 2019 are based upon availability. Final payment due by December 03, 2019. Deposits are refundable up until August 01, 2019.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

City, State, Country of Issuance: _____ Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times. Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$315 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

EXTENSION: I wish to purchase "3-Night Jungle Adventure " () Yes () No

ON TOUR ACTIVITIES: Please choose one of the following on tour activities

() Monteverde Hanging Bridges

() Canopy Adventure

PLEASE MAKE CHECKS PAYABLE TO: The Greater Bethesda Chamber of Commerce () Check () Credit Card

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Cardholder Name (if paying by Credit Card): _____

Cardholder Billing Address: Check if address is the same as above _____

Cardholder Phone: _____ Amount: \$ _____

Credit Card Number: _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ Expiration Date: _ _ / _ _ / _ _
M M Y Y

SIGNATURE REQUIRED for acceptance of the below conditions and agreement to credit card use:

Date: _____

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

Important Conditions: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.

Please make checks payable to The Greater Bethesda Chamber of Commerce and send to:

The Greater Bethesda Chamber of Commerce
Attn: Courtney Delucia
7910 Woodmont Ave Ste 1204
Bethesda, MD 20814-3060

Extend your vacation with

Optional 4 Days 3-Night Jungle Adventure Post Tour Extension

Rate: \$499.00 USD per person, double, land only
8 Meals: 3 Breakfasts, 3 Lunches, 2 Dinners

Day 9: San Jose - Tortuguero National Park

Enjoy an exciting soft-adventure jungle extension to Tortuguero, the Amazon of Costa Rica. Explore the region's wildlife by boat, viewing macaws, sloths, monkeys, falcons and other native species. Enjoy a memorable 2-night stay at your eco-lodge surrounded by the beauty of a tropical forest and amazing wildlife. Learn more about your surroundings with a visit to the world's first Green Turtle Research Station and discover how to protect the turtle's nesting habitat and eggs. *Today lunch and dinner will be included.*

Day 10: Tortuguero National Park

An early morning bird watching excursion is offered so you may learn about the variety of local species and migratory birds that flock to this area. Later, **experience a spectacular boat cruise through the various canals** and be sure to keep an eye out for wildlife including howler monkeys, sloths, toucans, aquatic birds, bats and caimans, as well as exotic flora. Tortuguero National Park is a study in rainforest, freshwater, and marine biology. It protects over 350 species of birds and mammals including green macaws; 57 species of amphibians; 111 species of reptiles; and 60 mammal species, including 13 of Costa Rica's 16 endangered species including jaguars, tapirs, ocelots, cougars, river otters and manatees. *Today breakfast, lunch and dinner will be included.*

Day 11: Tortuguero National Park - San Jose

Return to San Jose for your last night in Costa Rica before your return home. *Today breakfast and lunch will be included.*

Day 12: San Jose - Tour Ends

Your tour comes to a close today. *Today breakfast will be included.*

Please Note:

The transportation to and from Tortuguero, as well as your guide in Tortuguero, are provided by the lodge where you will be staying in Tortuguero. These services and sightseeing as specified in your itinerary will be provided by the personnel of the lodge in Tortuguero. This price includes meals as outlined; roundtrip transportation to Tortuguero; 2 nights at the Evergreen, Aninga or Pachira lodge, and 1 night in San Jose.

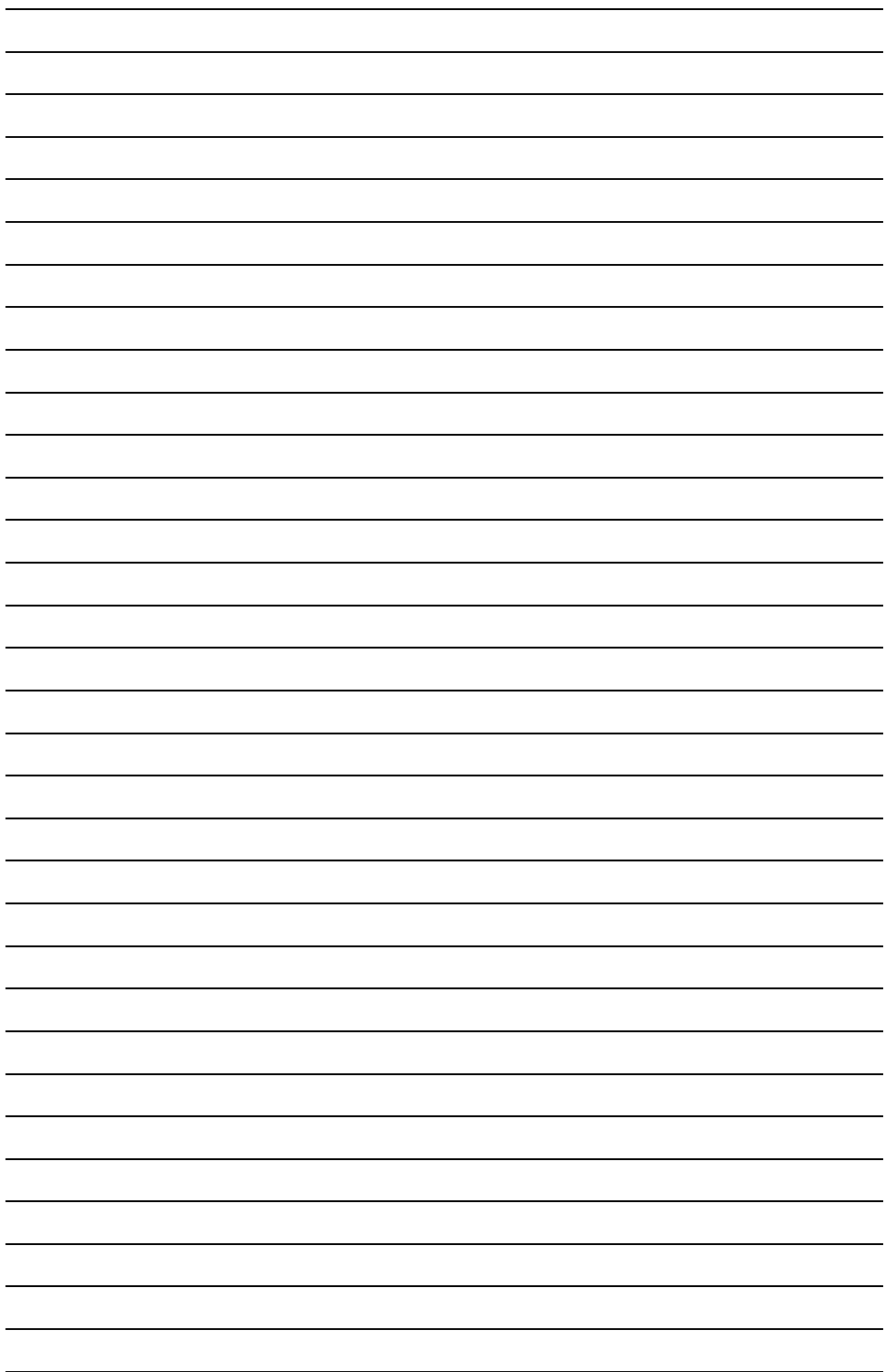
Extensions are subject to availability and applicable charges at time of request.

Due to luggage size and weight restrictions on the boats, please bring an overnight bag for the 2-night stay in Tortuguero National Park. Please make arrangements with the concierge's desk at the hotel in San Jose for luggage pick up and for storage until your return from Tortuguero.

During your extension, your local guide will provide included sightseeing services and will be available via a local office at other times.

A minimum of 4 passengers is required for this extension to operate.

This extension requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.



The Collette Passport Club

When you travel with Collette, you're automatically enrolled as a member of Collette's loyalty program, The Collette Passport Club. As a member of The Collette Passport Club, you will receive a \$150 travel credit for each trip you take† along with other great travel benefits, fun gifts, and special recognition.

Our Worry-Free Travel Protection Plan

Sometimes life happens, and your carefully-made plans have to change on the fly. With Collette's worry-free Travel Protection Plan, you can cancel your trip for any reason right up until the day prior to departure and receive a full refund (less the cost of insurance). You're also covered on tour – if you have to return home early, need medical assistance, are delayed on tour for more than 12 hours, or lose your baggage, you're covered. This is just one of the ways we are with you at every step of the journey – even before it begins. Learn more at gocollette.com/guided-travel#no_worries_waiver

The Collette Gateway

The Collette Gateway is designed to be your "one-stop shop" with all the important travel information you need, plus a lot of experience-enhancing extras you'll love. By registering for the Collette Gateway, you can discover more about your destination, explore exciting optional excursions, get a checklist of important things needed for a smooth journey, and access your Collette Passport Club features. Learn more at gateway.gocollette.com

† Full credit is valid for your next tour when travel is completed within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months. Credit expires 24 months after the original trip.

The Greater Bethesda Chamber of Commerce
7910 Woodmont Ave Ste 1204
Bethesda, Maryland, 20814-3060





162 Middle Street
Pawtucket, RI • 02860
Phone: 1-800-852-5655 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to The Greater Bethesda Chamber of Commerce. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 949384
DEPARTURE DATE: February 1, 2020

TOUR: Tropical Costa Rica
GROUP NAME: The Greater Bethesda Chamber of
Commerce

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____
(Please print as it appears on your Credit Card)

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: ___American Express ___Discover ___MasterCard ___Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!
If using your credit card for payment, please return this Authorization Form by mail to:

The Greater Bethesda Chamber of Commerce
Attn: Courtney Delucia
7910 Woodmont Ave Ste 1204
Bethesda, MD 20814-3060

Above credit card information has been called in to Collette.

BOOKING NUMBER: 949384
DEPARTURE DATE: February 1, 2020

TOUR: Tropical Costa Rica
GROUP NAME: The Greater Bethesda Chamber of
Commerce

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Arenal

Natri Spa Treatment-Arenal Springs

\$180 USD

“What is good for the body is good for the soul.” A well-deserved spa visit provides a complete treatment experience to replenish your mind, body and soul. Experience supreme pampering and relaxation with a choice of one of several different exhilarating spa service packages. Each package includes 3 different spa treatments from aromatherapy and mud massages to exfoliation and reflexology. Certified therapists will guide you to a state of complete relaxation as you enjoy unforgettable therapeutic facial and body treatments. Your choice of packages are:

Citrus Spa Package (135 minutes) – Citrus Exfoliation, Aromatherapy Massage, Natural Mask

Sanctuary Package (135 minutes) – Herb Exfoliation, Relaxing Massage, Reflexology

Springs Spa Package (125 minutes) - Sugar & Honey Exfoliation, Mud Massage, Facial Massage *Duration: Approximately 2 hours.* Please note a minimum of 1 passengers is required. Transportation is included.

Monteverde Cloud Forest



Canopy Adventure

\$75 USD

Experience the unique sensation of flying through nature! For nature lovers, the greatest adventure of it all is to take a Zip Line Canopy Adventure Tour. Selvatura Adventure Park and Canopy Tour is one of the best soft adventures in Costa Rica. Canopy Tour guides start by outfitting you with the appropriate equipment; then they take you through each of the 12 cables and 19 platforms and through the Tarzan Swing (optional). Selvatura Park is one of the longest Canopy Tours in Costa Rica, and is the only zip line canopy tour located inside the actual virgin cloud forest of Monteverde. Feel pure adrenaline and excitement of flying up to 35 miles per hour, viewing magnificent landscapes. Zip lines ranging from 120 to more than 2,000 feet in length and 60 to 400 feet in height let you experience the cloud forest from a whole new perspective. The tree top canopy tour not only offers a great adventure but also an opportunity to observe wildlife in its natural habitat. Trained personnel (accredited by the Costa Rican Institute of Tourism) accompanies you throughout the tour. If you are looking for a fun adventure and amazing rides, this canopy tour is your best choice. The tour usually takes between 2.5 and 3 hours and may be completed by people ranging between the ages of 8 and 99.

Suggestion: bring long pants, hiking shoes, camera, binoculars, insect repellent, and a raincoat. Please note: This adventure is NOT recommended for clients who have high blood pressure, back or heart problems or women who are pregnant. Clients should be in good physical condition to participate in this adventure. *Duration: Approximately 3 hours.* Please note a minimum of 2 passengers is required. Transportation is included.

Arenal

Devas Spa Treatment- Mountain Paradise Hotel

\$160 USD

“What is good for the body is good for the soul.” A well deserved spa visit provides a complete treatment experience to replenish your mind, body and soul. Indulge in supreme pampering and relaxation with a choice of one of several

different, exhilarating spa service packages. Each package includes 3 different spa treatments from aromatherapy and mud massages to exfoliation and reflexology. Certified therapists will guide you to a state of complete relaxation as you enjoy unforgettable therapeutic facial and body treatments. Your choice of packages are:
Mountain Paradise Spa Package (105 minutes): Exfoliation, Volcanic Wrap, Volcanic Mask.
Arenal Charm Spa Package (80 minutes): Deep Tissue Massage, Reflexology, Volcanic Mask.
Back to Life Spa Package (105 minutes): Relaxing Massage, Reflexology, Facial. This option is available only to those guests who are staying at the Mountain Paradise Hotel. *Duration: Approximately 2 hours.* Please note a minimum of 1 passengers is required. Transportation is included.

Monteverde Cloud Forest



Monteverde Hanging Bridges

\$75 USD

Explore the cloud forest reserve in the heart of Monteverde from up above as you walk among the treetops with a local expert. Venture into an enchanting, colorful world as your tour begins with exploring one of the world's largest butterfly gardens with more than 30 species of tropical butterflies. Next, be dazzled in a nearby gallery containing more than 100 beautiful hummingbirds. More than 14 species of hummingbirds will amaze you with their incredible aerial maneuvers and bright, lively colors. Then embark on a guided walking tour high above the forest floor on a leisurely paced "Hanging Bridges" tour and gain a different perspective of the cloud forest's unique ecosystem, its mammals, birds, plants and flora. Admire the forest floor bursting with natural wonders and wildlife, and take in the amazing vistas. Take advantage of this unique opportunity to get up close to the indigenous wildlife in their natural habitat as your local expert shares stories of this incredible landscape and the ecology of the cloud forest. *Duration: Approximately 2.5 hours.* Please note a minimum of 2 passengers is required. Transportation is included.



TRAVEL DATE: 2/01/2020 TERRITORY: E7
RES#: 949384

Tropical Costa Rica

For Reservations Contact: Courtney Delucia • cdelucia@greaterbethesdachamber.org
Monica Scisorek • mscisorek@greaterbethesdachamber.org (301) 652-4900
The Greater Bethesda Chamber of Commerce, 7910 Woodmont Ave Ste 1204, Bethesda, MD 20814-3060

A deposit of \$500 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of July 25, 2019 are based upon availability. Final payment due by December 03, 2019. Deposits are refundable up until August 01, 2019.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

City, State, Country of Issuance: _____ Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times. Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$315 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

EXTENSION: I wish to purchase "3-Night Jungle Adventure " () Yes () No

ON TOUR ACTIVITIES: Please choose one of the following on tour activities

() Monteverde Hanging Bridges

() Canopy Adventure

PLEASE MAKE CHECKS PAYABLE TO: The Greater Bethesda Chamber of Commerce () Check () Credit Card

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Cardholder Name (if paying by Credit Card): _____

Cardholder Billing Address: Check if address is the same as above _____

Cardholder Phone: _____ Amount: \$ _____

Credit Card Number: _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ Expiration Date: _ _ / _ _ / _ _
M M Y Y

SIGNATURE REQUIRED for acceptance of the below conditions and agreement to credit card use:

Date: _____

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

Important Conditions: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.



162 Middle Street
 Pawtucket RI 02860
 Phone: 1-800-852-5655, Fax: 1-401-727-9014

TOUR: Tropical Costa Rica
GROUP NAME: The Greater Bethesda Chamber of Commerce

DEPARTURE DATE: Feb 01, 2020
BOOKING NUMBER: 949384

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

PASSENGERS NAME: (Please submit a separate form for each passenger)

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
 (Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (USD)
	Natri Spa Treatment-Arenal Springs	180.00
	Canopy Adventure <i>Please note: This adventure is NOT recommended for clients who have high blood pressure, back or heart problems or women who are pregnant. Clients should be in good physical condition to participate in this adventure.</i>	75.00
	Devas Spa Treatment- Mountain Paradise Hotel <i>This option is available only to those guests who are staying at the Mountain Paradise Hotel.</i>	160.00
	Monteverde Hanging Bridges	75.00

Please make checks payable to The Greater Bethesda Chamber of Commerce and send to:

The Greater Bethesda Chamber of Commerce
 Attn: Courtney Delucia
 7910 Woodmont Ave Ste 1204
 Bethesda, MD 20814-3060